

“A virtual transportation hub for the Mobility Impaired.

A novel flexible volunteering opportunity, capturing the hectic modern lifestyle”

The Ecommuter MI is a mobile and web system that matches mobility impaired commuters with current available transportation options for their commuting needs, encompassing a volunteer’s platform to offer free of charge rides as well. The system is designed to -

- *Significantly increase the transport options available*
- *Cut the costs spent on commuting*
- *Involve a positive social impact*



For more details, check out our website at www.ecommutter.net or contact us at +65 9825 2400 (Amir)

You don’t need to have a smartphone or even access to a computer to enjoy the benefits of the platform. See the FAQ below for more details.

Know anyone who might be interested in volunteering under the platform, to offer rides or be operations volunteer? Kindly let us know or refer him/her to us.

Transportation options available under the Ecommuter MI platform



HWA
(Handicap Welfare Association)



CaringFleet



Volunteer drivers



Silveray



London Taxi

In the press

THE STRAITS TIMES MONDAY, MAY 21, 2012 HOME B3



How the app works

ONCE the disabled commuters log onto the app, they can customise their settings to filter their transport options.

For example, a disabled commuter can register himself as using a high-backed wheelchair and a member of HWA. Immediately, he will be able to view available transport services that can accommodate his type of wheelchair and services that are open to him because of his membership.

This feature eliminates the need for the disabled to make separate checks with various transport providers when making a booking.

With the listed options, the disabled commuter can then either send a transport request to a particular provider, or wait for available transport providers to offer the rides. The request can be made in advance or in real time.

Once a match has been made, the app – which runs on a 3G broadband network – shows a map to track the progress of the driver towards the pick-up point.

This allows the commuter to gauge its time of arrival, and so have sufficient time to get to the pick-up point.

With the map feature, the organisations can also track the locations of its various drivers and dispatch the nearest driver should an ad-hoc request come in.

If multiple requests fall within the same route, the organisation can send one driver to pick up several passengers along the way.

The app also makes it more convenient for private volunteers to offer their transport services.

If a person suddenly needs to head to town to run an errand, he can log on to check if any disabled commuter needs a ride.

A rating system allows commuters to give feedback on private volunteers to ensure safety and reliability.

The commuter or driver can also communicate by sending each other messages should the need arise.

Volunteer driver David Chang gives Paralympic swimmer Theresa Goh a ride. The two are participants in a two-month test run for an app targeted at helping the disabled to become more mobile. ST PHOTO: CHEW SENG KIM

How it works?

When you log in to the system via the mobile app or web version, you will be able to fill in your ride details, choose specific transport service providers or volunteers, or simply broadcast your ride request to all or selected groups. It is as easy as that.

Who can join?

Any Mobility Impaired person in Singapore can join the service.

Will I need to pay for the rides?

While the professional service providers will charge for the ride as per their respective rates, volunteers will do so for absolutely free. The matching and booking service is also provided to you free of charge, as a social entrepreneurship initiative.

How can I know that the service provider/volunteer fits with my mobility requirements?

Upon registration, you will key in your mobility requirements, and when you book a ride the system will automatically match you with the options which are relevant for your specific needs.

I don't have a smartphone, or access to a computer. Can I still join?

Yes. Our operation volunteers will gladly bridge the technology gap and book the rides on your behalf. All you need is to call or SMS them.

How can I find out more details and register?

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